

FIG. 1

SERVICE SUPPORT SYSTEM

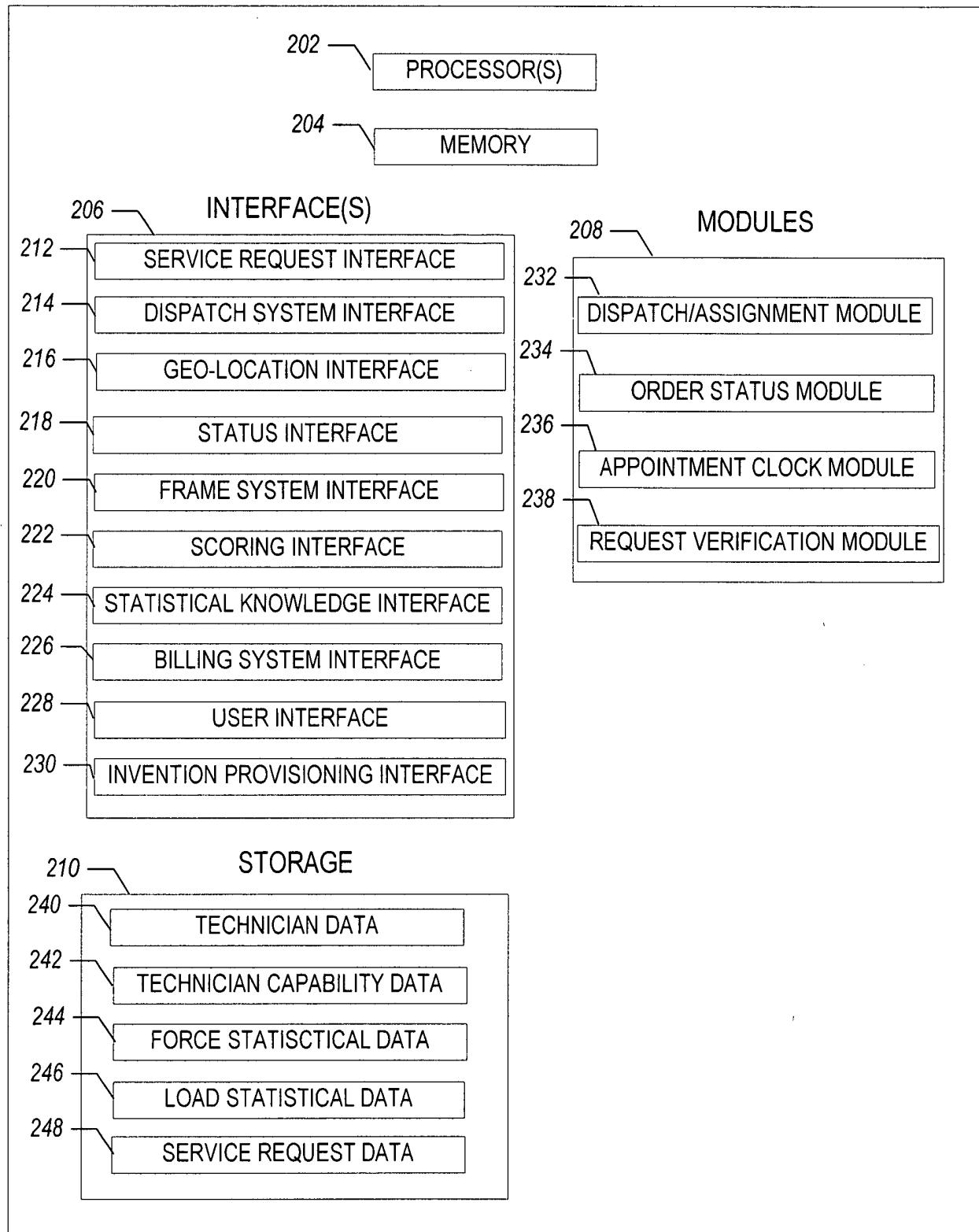


FIG. 2

3/4

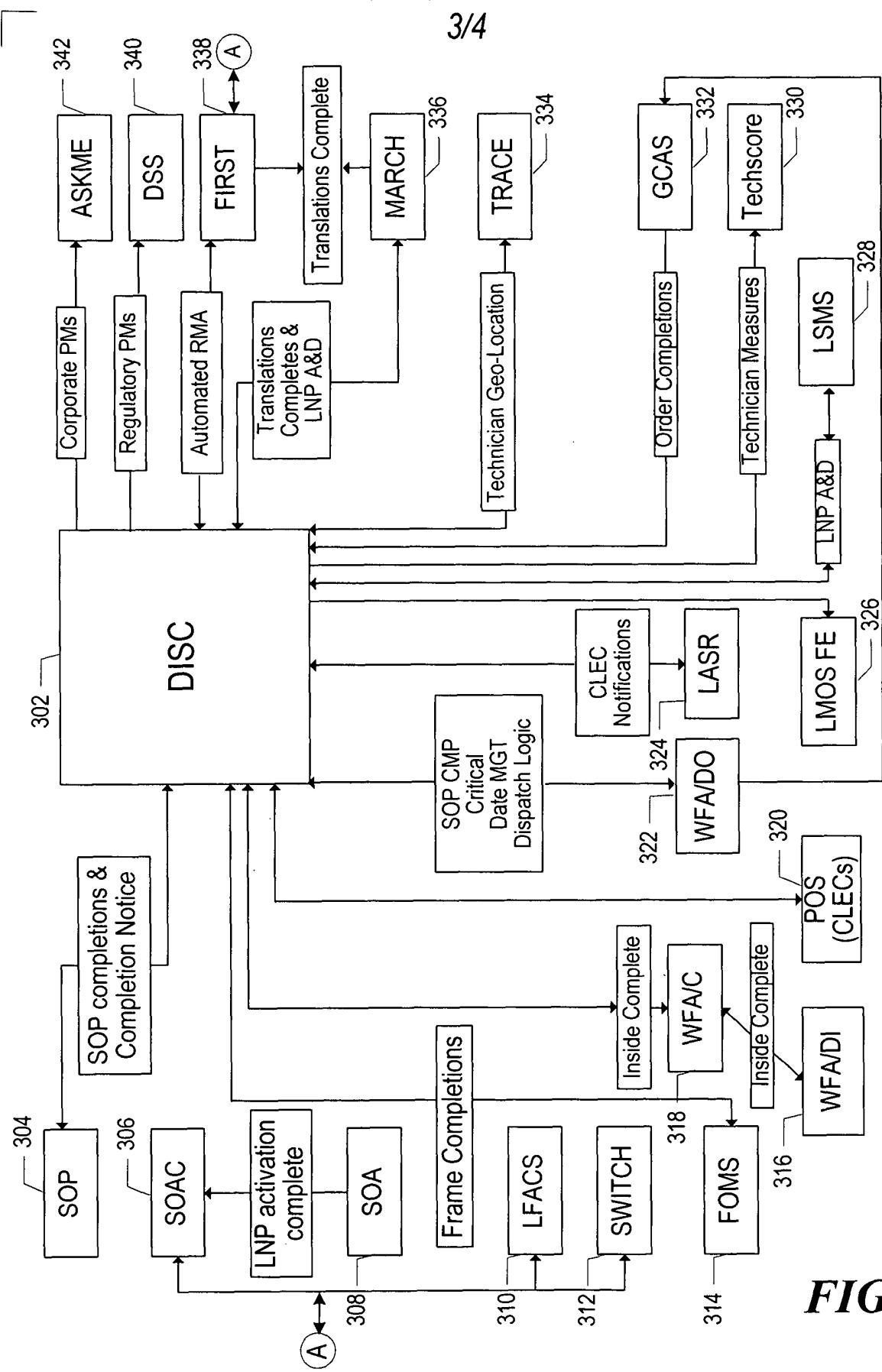


FIG. 3

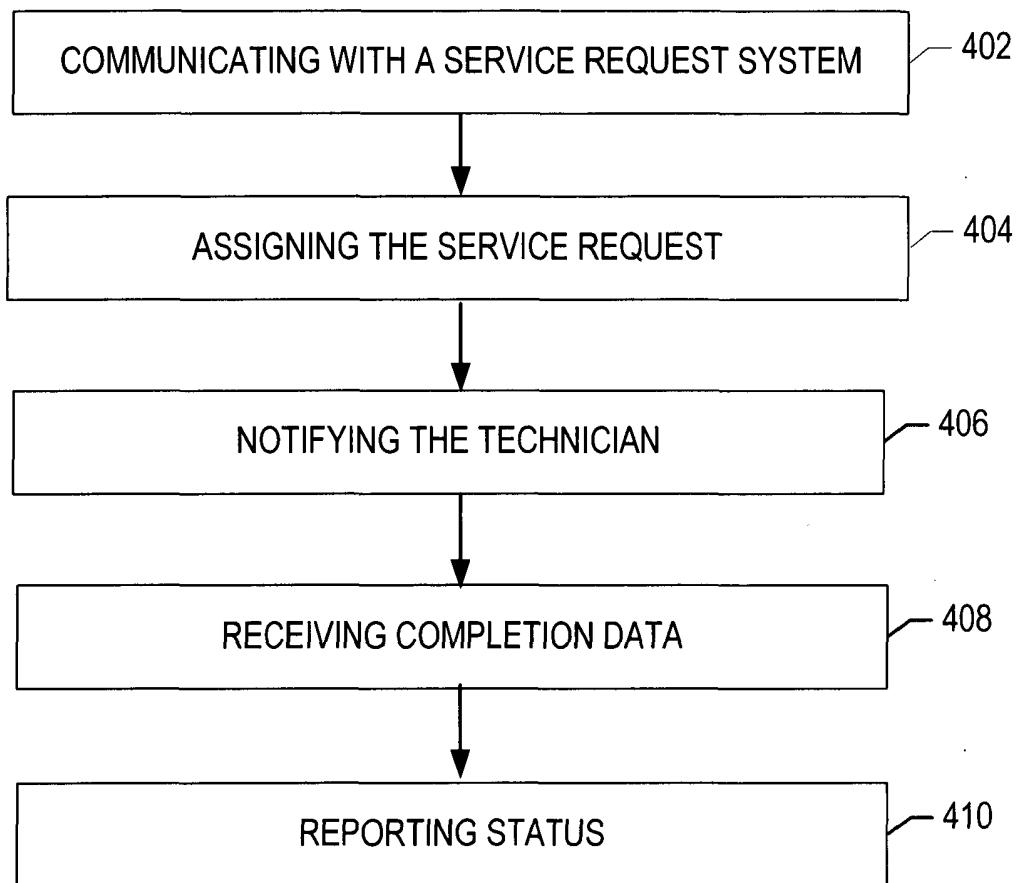


FIG. 4

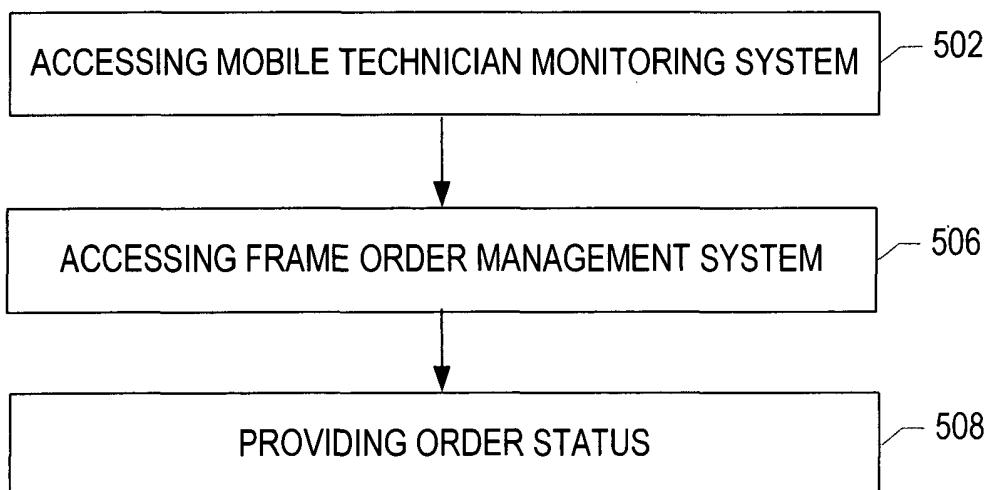


FIG. 5